



Sunday, August 18th

7:00 pm Networking Dinner (optional)

Monday, August 19th

8:00 – 8:30 am Breakfast River Oaks Country Club

8:30 – 8:45 am Introduction of Attendees

9:00 – 10:15 am **Leadership Tools Roundtable**
 Each table given a set of topics/questions to discuss with a GM/COO moderator. GM/COOs rotate after 15 minutes at one table. The group will report at the conclusion of the session.
 Leadership Principles: Personnel, Club Governance, Innovation, Best Practices

Aaron Dawson, General Manager, Miramont Country Club
Craig Schaner, CCM, General Manager, Lakeside Country Club
Daniel Moreno, General Manager, The Briar Club
Thomas Preuml, CCM, General Manager, Houston Racquet Club

10:15 – 10:30 am Break

10:30 – 11:45 am **High Level Financial Statements**
 An overview of balance sheets, income statements, cash flows and other financial reports

Joe Bendy, CCM, CCE, General Manager/COO, River Oaks Country Club

11:45 – 1:15 pm (Working Lunch) **Table Talks: BIG Ideas at Your Club**
 Each attendee brings a big idea, instrumental process, operational game changer, etc. to present to their table over lunch. Each table will report their favorite idea and attendees will take back all ideas from their table.

Casey Newman, CCM, Club Manager, River Oaks Country Club

1:30 – 2:30 pm **Past Presidents Panel – the General Manager Profile; Successful Club Governance**

Craig Schaner, CCM, General Manager, Lakeside Country Club (moderator)

Club Presidents:
Rob Mueller, Lakeside Country Club
Kathy Zay, Houston Racquet Club
Claire Curtin, The Briar Club
Randy Hale, River Oaks Country Club

2:30 – 2:45 pm Break

2:45 – 4:00 pm **Human Resources – Employee Cycle and Best Practices**

Nicola Ellis, River Oaks Country Club

7:00 pm Astros Game (optional) Minute Maid Park